ZACHARY HART

OBJECTIVE

IT professional looking for a growth position where I can apply my extensive management, program development, and critical problem solving ability to meet professional objectives, furthering my technical and career development while adding significant value to my employer.

PROFESSIONAL ACHIEVEMENTS

IT GOVERNMENT CONTRACTOR

- Assumed responsibility for and managed Virtual Desktop Pilot program, developing program procedures, writing procedural documents, training and assisting other MITSCs to develop their own Virtual Private Clouds (VPC).
- Weekly formal recognition as a top 10% performer in division.
- NETOPS Provide Frequent assistance to Network Administration to troubleshoot connectivity for endpoints (PC/Phone) and server nodes, remap VLANs, Program/configure features like DHCP, network mapping, and Cisco Identity Service Engine (ISE) and successfully trouble shoot Network-based software such as NACCR Console, SCCM, and Task Management Tracker (TMT).
- DEVOPS Assumed responsibility for automation tasks among SIPR team to reduce manpower commitments to scriptable tasks (e.g. software reinstalls, environment modifications, registry modifications, etc.).

PRIVATE CONSULTANT

- Gathered system requirements for production objectives to draft and implement a network architecture for the largest Bitmining operation in Louisiana. Recommended hardware for acquisition, feature utilization, and rack space design. Configured and installed hardware/cabling to meet objectives.
- Trained IT department on network design and implementation, and acted as on-call sub in absence of IT Administrator during network emergency.
- \neg Provide ongoing consultant support concerning network expansion and design as the company grows.

COMPETITIVE SERVICE GOVERNMENT EMPLOYEE

- Successfully managed high traffic MWR facilities for soldiers, spouses, and dependents, while supervising up to 35 employees.
- Managed million-dollar annual-life-cycle budgets for program expenditure while meeting program objectives, financial objectives, staffing objectives, and expanding program services.

CERTIFICATIONS

CompTIA Security+ CE

CompTIA Server+

CCNA, Routing and Switching, CCNP ROUTE exam passed

AWS Certified Cloud Practitioner

WORK HISTORY

IT SPECIALIST, CORESYS CONSULTING, MARFORRES, NEW ORLEANS, LA

Oct2018 - Present

INSTRUCTOR, ALTIUS TECHNICAL SERVICES, NEW ORLEANS, LA/HOUSTON, TX

Jan2017 - Oct2018

NETWORK CONSULTANT, THE GARDEN GATES LLC, METARIE LA

June 2018 - Present (intermittent/Consultant)

FACILITY MANAGER, DEPARTMENT OF DEFENSE, VARIOUS LOCATION

Jan2010 - Nov2015

TIER I HELPDESK TECHNICIAN, MICRODYNE OUTSOURCE, BANGOR, ME

2007 - 2008

EDUCATION

B.S. SECONDARY EDUCATION, UNIVERSITY OF MAINE, ORNO ME, 2005-2010

3.5+ GPA, minor in Psychology

REFERENCES

Please contact me at <u>rachrhart@gmail.com</u> or 907-750-1210 or 504-697-9166 for as many references as you would like to my qualifications and character. I will not publicly post contact information for my professional affiliates but I am happy to provide this information on request.